

Sereno Pain Management Medical Group – Fee Policy

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1. Office visit fees are charged in 15-minute intervals, fee schedule available on request. For interventional procedures, there is a set fee schedule, which is available upon request.
2. If you are more than fifteen minutes late for your appointment, we may need to reschedule and you will be responsible for the fee for the missed appointment.
3. Options for payment include:
 - a. A retainer will be payable at first visit and subsequent visits when retainer has been depleted *OR*
 - b. Credit card authorization to be kept on file.
4. Reminder calls and emails will be made to you to help with remembering your appointments. If we do not receive either a call or message 24 hours prior to your appointment, the missed appointment's fee may be charged to you. You may be able reschedule your appointment on the portal or when you receive a reminder call.
5. Phone calls may sometimes be carried out in lieu of office appointments (per your request) and will be subject to hourly fees.
6. There will be hourly fees charged for completion of documents, such as disability forms, DMV forms, work/school excuses, prior authorizations, etc. Calls made to insurance companies, pharmacies, and other physicians on your behalf will also be charged by hourly fees.

By signing below, you acknowledge and accept the above terms.

Signature

Date _____

Printed Name